Background information related to problem identification:
Staff satisfaction surveys in 2010 identified that communication was less than satisfactory. Staff felt that they were “out of the loop” in reference to events in the PACU and the organization as a whole. The PACU leadership team recognized that a unit that fosters communication and collaboration promotes quality practice and enables the team to be cohesive and provide excellent patient care.

Objectives of Project:
- Review of the plan for today.
- Identify any hurdles encountered yesterday.
- Recognize staff members’ accomplishments. Provide inspiration.
- Communicate any news or updates regarding events within the organization.
- Identify meeting times and the staff that will need coverage to attend.
- Allow staff to identify the need for time to work on committee assignments or projects.
- A daily roundtable to allow staff to share information or recognize another staff member for a job well done.

Process of Implementation:
The PACU began having a daily huddle in March 2011. The huddle lasts for five minutes in the morning. The huddle is led by the Clinical Coordinator or nurse in charge for the day but everyone has the opportunity to share information.

Statement of Successful Practice:
The huddle has been in place for over six months. A daily huddle survey was completed after three months with positive results. Most of the staff believes the huddle has helped improve communication and teambuilding.

Implications:
Implementing a daily huddle has resulted in increased daily communication within the PACU team. This has led to greater staff satisfaction that empowers the staff to provide excellent patient care.