The title of our Celebrating Successful Practice abstract is the 96 Hour-Out Project. Goals of this project include: the reduction of OR delays/cancellations related to incomplete workups, the increase in precertification/cost reimbursement, and an increase in patient safety and satisfaction.

The nursing aspect of this project is managed by a Preadmission Unit RN. She reviews the operating room schedule and verifies if all scheduled patients are prepared for surgery. She also confirms that all patients have had Preadmission Testing. If they have not, she contacts the surgical service to have this arranged for the patient. She reviews all preoperative charts 96 hours prior to surgery. By doing this, she is able to assure that scheduled surgery cases are completely prepared. She reviews each chart for orders, consent, history/physicals, labs, and all other preoperative test results. If any charts are incomplete, the physician is emailed regarding the missing work-up.

The Patient Access staff and OR scheduling staff also share a role in this process. The Patient Access staff collaborate with the OR schedulers. Through their teamwork, they assure that elective surgical cases receive insurance precertification.

Since the implementation of this project, the number of same day surgery cancellations has decreased. Preventing unplanned surgery case cancellations is a financial necessity. By implementing this project, it is evident that our institution values quality patient care and patient satisfaction.