PATIENT SATISFACTION AND POST OPERATIVE PAIN MANAGEMENT
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The goal is to improve patient satisfaction by supporting a stronger clinical focus on pain management.

Provide optimal and appropriate pain management for perianesthesia patients through education of nursing staff and patients.

Data will be tracked by utilizing random post-operative phone calls. The indicator for patient satisfaction with pain management is measured by the HCAHPS questions.
1. Did you have pain in the Same Day Surgery Center?
2. Was your pain well controlled during your stay in the Same Day Surgery?
3. Did you feel that the nurses did everything they could to help you with your pain?

Data collected showed that Same Day Surgery patients were effectively treated for pain leading to increased patient satisfaction.