IMPLEMENTING AND SUSTAINING A COMPREHENSIVE UNIT-BASED SAFETY PROGRAM (CUSP)

Team Leader: Kimberly Connolly BSN RN CPAN
The Johns Hopkins Hospital, Baltimore, Maryland
Team Members: Bonnie Shope MS RN CPAN, Deborah Hobson BSN RN, Bridgette Frison BSN RN

Background Information: CUSP is a program designed to change a unit’s safety culture. It empowers the staff to assume accountability for safety in their environment. This is achieved through multidisciplinary team meetings, education, a toolkit of interventions to solve safety issues, and accessibility to organizational resources. CUSP has been adopted by 40 units at The Johns Hopkins Hospital and hundreds or organizations outside of Hopkins.

Objectives of Project:
- To establish and sustain a CUSP team that identifies safety concerns, implements interventions to address these problems, and measures the success of these interventions

Process of Implementation:
- Staff trained in the principles of CUSP and “The Science of Safety”
- CUSP champions attended the CUSP Implementation Workshop
- CUSP Team identified
- Staff Safety Survey implemented
- CUSP Kickoff Meeting held
- Monthly CUSP meetings held
- Staff submit safety concerns via formal on line reporting system, email, Patient Safety Rounds, and the CUSP Safety Survey

Statement of Successful Practice:
- CUSP team successfully implemented in January 2013, and is sustained via monthly meetings.
- 30 staff safety concerns have been successfully resolved.

Implications for Advancing the Practice of Perianesthesia Nursing: The implementation and sustainability of a CUSP team on a perianesthesia unit will foster staff accountability for safety in their workplace and promote prevention of errors.