Purpose: Implementing visitation in a recovery room is a way to improve patient satisfaction. Once visitation is implemented it needs to be evaluated by patients and families to see if the process is beneficial.

Description: The recovery room implemented visitation two years ago. The Perianesthesia Care Unit (PACU) decided that it was time to survey families to continue to fine tune the visitation process and make sure it was the right thing to do. The team developed a survey tool. The families would be handed the survey tool in the surgical waiting area by the liaison. The questions on the survey were related to if they were able to visit their loved ones in recovery, did they feel visitation was long enough and asked to rate the noise level.

Evaluation and Outcomes: The PACU team continues to review data monthly at meetings. The team looks for trends that may facilitate to constant improvement and promotion of family visitation. Thus far the surveys have shown increase in families getting to see their family member in recovery and families feel that the noise level is adequate.