Piloting A Pre-registration Process in Holding

**Purpose:** We wanted a streamlined process where patients arriving for first case surgeries came to the pre-anesthesia setting in an efficient manner allowing the multi-disciplinary team time to prepare and assess them for surgery.

**Description:** The previous process consisted of multiple steps for patients to be ready to arrive in the Holding Area. Patients came to the waiting area, received a pager, and waited to be called by the registration person. After registering, they waited until a nurse verified labs and another drew blood. Someone then escorted them to the Holding Area. Much time was lost on multiple locations and tasks. The holding secretaries were trained to register a patient and verify information.

**Evaluation and Outcomes:** Training expedited the process to three steps to get the patient to the preoperative area. Patients sign in, obtain their pager and are taken to the preoperative area. In the holding area, secretaries can register them and have them sign the forms. This allows for nursing staff and anesthesia to see the patient sooner and begin the preparation for the OR. Patient satisfaction scores have increased due to decrease in wait times. Ultimately this has allowed for the OR start time to be met.