Purpose
Due to prolonged patient stay in the Perianesthesia Care Unit (PACU), a committee was formed to increase efficiency, communication, and safely expedite patient flow between recovery room and surgical divisions. Division Managers were identified by reviewing data regarding patients who stayed beyond their expected time in the PACU. Divisions having the highest number of issues were asked to participate to proactively work towards a solution.

Implementation
Monthly meetings were initiated to build relationships between perioperative and surgical services. Issues and concerns were identified. Communication between areas was identified as a frustration to charge nurses. Understanding the process of admission and discharge to areas also had many misconceptions identified. Review of the recovery room process for patient flow and discharge by anesthesia provider was performed.

Outcome
A communication plan was developed. It outlined the communication process for placing patients post-operatively, family updates and PACU charge nurse to inpatient charge nurse updates. Shadowing in the PACU for the inpatient charge nurses and managers was offered to visualize the flow of patients thru the PACU. This was to assist in increasing the knowledge and understanding of processes. Overall relationships and morale have improved due to the increase participation of managers.