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## Background

- Perianesthesia nurses are involved in the care of patients before and after surgery. They are trained and specialized nurses in surgical pre-operative assessment, post-anesthesia recovery, ambulatory care, extended care, pain management, and interventional.
- Their Role as clinicians, are vital and important to the patient's mental, emotional, spiritual, and physical well-being and recovery.
- Creating a workflow in the perioperative phases of care will help accomplish goals in delivering and consistently providing care in a safe, reliable manner and in compliance with standards of practice.



## Objectives

- The Unit Workflow Playbook aims to outline the nursing workflow related to the respective clinical practice areas.
- This opportunity allows for:
  - Professional growth
  - Streamlined nursing workflow in various units
  - Support staff to understand their role and responsibilities through the standardization of workflows
- Workflow streamlining and process standardization aims to:
  - Increase efficiency, reduce errors, track and manage tasks effectively, and improve quality of care
  - Act as a guide for all staff including, regular, float, traveler, and new orientees
  - Provide a backbone by which to identify process bottlenecks and opportunities for improvement
- The project intends to provide direction, collaboration, and inclusivity, ensure continuity of care, and improve patient care delivery to achieve better patient outcomes.



## Implications for Advancing the Practice of Perianesthesia Nursing:

Reinventing and refining Perianesthesia skills through Evidence-Based Practice.

Providing safe perianesthesia care for all patients through collaboration with Perioperative stakeholders and peers.

Nursing job satisfaction while improving workflows through quality improvement projects.

Commitment to Perianesthesia nursing, patients, and families through certification increases nurses' confidence.

## Successful Practice

- **Standardization of Clinical Practice:**
  - Standardized complex practices in diverse microsystems of the perianesthesia department, including Preop, PACU, Phase II, Extended Recovery, and Diagnostic & Interventional Radiology.
  - Developed a Unit Workflow Playbook (UWP) in response to the observed variability in practice, confirmed by a presurvey with **98.5%** stakeholder agreement on its necessity. Post-implementation, **93%** of stakeholders either strongly agree or agree with the necessity.
- **Comprehensive Resource Development:**
  - Created the UWP to define nursing workflows, creating a foundational infrastructure for uniform clinical practice across the perioperative department.
  - Enhanced professional growth and streamlined nursing workflow, facilitating a broad understanding of staff roles and responsibilities.
- **Improvement of Clinical Workflow:**
  - Implemented UWP to provide clear and concise clinical practice workflows to help new and existing staff navigate complex procedures.
  - The playbook assists in delineating ancillary workflow and supports perioperative staff in their clinical procedures.
- **Inclusivity and Collaboration:**
  - Establishes clarity and fosters inclusion, cooperation, and strong staff relationships.
  - Actively engages and retains nursing staff, elevating the delivery and outcome of patient care.
- **Methodical Implementation:**
  - Employed the Plan, Do, Study, Act (PDSA) methodology to implement the UWP, ensuring a cyclical continuous improvement process.
  - Engaged clinical representatives from each unit to contribute to the UWP to ensure a comprehensive representation of diverse roles and responsibilities.
- **Interdisciplinary Collaboration:**
  - Facilitated interdisciplinary forums to critically evaluate, deconstruct, and analyze the playbook content before general dissemination.
  - Secured the involvement of diverse clinical departments, including Extended Recovery, Preoperative, Phase II, PACU/Phase I, and Diagnostic and Interventional Radiology.
- **Alignment with Organizational Excellence:**
  - The UWP aligns with the City of Hope's achievement of Magnet recognition, demonstrating outstanding nursing standards and a dedication to providing excellent healthcare.
  - Supports the City of Hope values of compassion, service with urgency, integrity, intellectual curiosity, excellence, and collaboration in every aspect of clinical practice.
  - This Statement of Successful Practice highlights the commitment of the City of Hope and its nursing workforce to elevate the standard of care through an innovative, collaboratively developed, and systematically implemented Unit Workflow Playbook.

## Implementation

Utilizing the Plan, Do, Act and Study process, clinical nurses from various perianesthesia areas:

1. Identified:
  - Roles
  - Responsibilities
  - Workflow
  - Procedures
  - Technologies
  - Devices
  - Resources
2. Clinical staff submitted standardized document and the information was collated
3. Interdisciplinary sessions took place to reevaluate, deconstruct, and analyze content
4. Dissemination of document to various perianesthesia work areas

